

FLOOR CARE & MAINTENANCE INSTRUCTIONS

Please read the following information in regard to the proper maintenance of your wood flooring.

In order to protect your new hardwood floor and to keep it looking new, it is important to follow some basic procedures to protect it for years to come. Our factory finish is one of the most advanced finishes made today. The finish contains aluminum oxide which offers increased protection that allows for a better wearing finish, yet the finish is still capable of scratching and losing some of the gloss level. By simply following our recommendations the floor will give you years of service.

RECOMMENDED RESIDENTIAL & COMMERCIAL FLOOR CARE INSTRUCTIONS

Preventative Care

1. Prior to placing furniture, heavy objects, or equipment on the hardwood floor, floor protectors should be placed on all legs or corners to prevent scratching or denting of the hardwood floor. Do not slide or drag objects across floor as they may scratch and/or dent the hardwood flooring.

2. Place commercially rated mats at all exterior entrances to absorb street dirt and moisture. The mats need to be periodically cleaned, changed or dried out as often as needed.

In addition, place mats at high-wear traffic areas and/or pivot points. Example – commercial checkout counters. Keep in mind that mats or area rugs may cause color differences due to variation in light exposure.

3. Maintain humidity between 35% - 55% Relative Humidity to help reduce and minimize gapping which can be more noticeable on lighter colored woods or stains.

4. When possible avoid direct sunlight from hitting the surface of the flooring as ultraviolet light can change the appearance of wood flooring causing discoloration.

Routine Maintenance

1. Sweep, vacuum or dust mop daily to remove loose dirt or grit from the surface of the flooring. Doing so will help to prevent wear and scratches on the finish. Use only a soft bristle type broom or vacuum attachment that is recommended for hardwood floors. For dust mopping use only an untreated electrostatic type dust mop such as Swiffer® distributed by Proctor & Gamble. For information on Swiffer call 1-800-214-8734. Scrubbing machinery or power scrubbers *are not recommended* to clean the floor.

2. Blot up liquids immediately with a clean dry cloth. Do not allow spills or puddles to remain on the floor for an extended period of time as it may cause damage to the wood flooring.
3. For routine cleaning — Use the Bona® Swedish Formula® Hardwood Floor Care System. For information on Bona Kemi products call 1-800-574-4674 (8-5 MST) or go to www.bonakemi.com. Bona floor care product systems can be sourced through your local flooring retailer.
4. Apply Hardwood Floor Cleaner to a clean rag to remove heels marks or stains.
5. Do not damp mop floor with water or allow water to remain on the floor as it may damage the flooring. Avoid the use of products that contain oils or wax that may leave a residue allowing the floor to be slippery or sticky and in addition these materials may prevent future coats of finish from properly bonding to the original factory finish.

REPAIR PROCEDURES

Use of fillers or touch up kits available can help to repair minor scratches and/or gouges in the floor. In the event that a board has become damaged beyond repair it is possible to remove an individual board and replace it with a new one according to NWFA installation instructions regarding single board replacement.

RECOATING PROCEDURES

When the hardwood floors have lost their shine, they usually can be recoated to restore the desired gloss level using the Bona Prep™ system with Bona Traffic™ or Bona Strong™ finishes. Prior to recoating the floors the finish manufacturer instructions must be followed properly to help ensure a successful application of finish. If you are thinking about recoating your hardwood floor, consider hiring a Bona Certified Craftsman to give you peace of mind in a job well done while saving you time and effort. A Bona Certified Craftsman is a professional contractor that has been trained in the Bona Floor Care System. The Bona Recoat System will maintain your floors with the industry's best protective finish available.